



Syscon Remote Access/Go-Global

In addition to online access at psearch.syscononline.com all registered users have an option to access the information at any of the counties using the free remote access software called Go-Global.

Installing the Software

- Visit www.syscononline.com/remote
- Click on the link called “Go-Global Software”
- The next page will ask you the type of OS you are using (Windows, Mac, or Linux). Click on the link that corresponds to the machine you are using.
- You may be asked if you want to “Save” or “Run”. If you have a choice, just run the software. The software will now be copied to your computer and installed. During the software install process; accept all configuration options as they are presented to you. There is no need to change anything.
- Once the install is complete you may or may not have an icon on your desktop. This depends upon the OS of your computer. If you do not see the Go-Global icon, you can find it in your program list under “GraphOn GO-Global”
- When you run the Go-Global software the first thing it will ask you for is the Server Address. You can find this on the welcome sheet that you got when you signed up.
 - Enter the address here and if you want a direct link to the county on your desktop, put a check mark in the box below the address.
 - If you want the software to remember your Username and Password, please view the instructions for that on our FAQ page.
- After the address the software will ask you to enter your Username and Password which you created during account registration.
- Once you have passed the Username/Password screen you are connected to the server at the county you requested and you are ready to do your searching. There is a help document on the initial page of each county.

Other Items

- If you need to install the software on more than one machine, simply repeat the process for each PC.
- Go-Global always prints to the default printer on your computer. You need to make sure you have selected the correct printer before you run Go-Global. If you wish to print to PDF you need to have a PDF creator like PrimoPDF (www.primopdf.com) and have it as your default before you run Go-Global.
- Please visit our website and review the cost of viewing and printing (www.syscononline.com/remote). Each county might be slightly different.
- If you are behind a firewall, you will need to allow the software access. Please check with your IT person if you are unsure.